

## \*CUSTOMER SATISFACTION SURVEY\*

In an effort to provide better service, we have prepared a small questionnaire asking you to describe your experience. Please take a few minutes out of your busy schedule to complete the questions below.

Case# 07-50757

- I. Why did you file for bankruptcy? We lost our jobs that we were at 15 years +, we had no choice but to accept lower paying jobs. Our salaries together were not enough to meet our normal living expenses let alone the credit cards debts. After exploring other options, we decided the right choice was to file bankruptcy.
- II. How did filing for bankruptcy help you, and your family? We can "breathe" much easier now. We don't have that "knot" in our stomach wondering how were going to get thru the next month. We are much more relaxed at home and work. We are budgeting are monies and watching our spending.
- III. What would you have done if you had not filed for bankruptcy? All the options that we looked at, at the end, bankruptcy was the only right choice. Eventually, we would have filed.
- IV. Would you recommend bankruptcy to someone else?  
Yes!
- V. Would you recommend Flume & Associates?  
Yes! (Your firm was recommended to us by a former client.)

Thank you for the opportunity to help you with your financial needs.